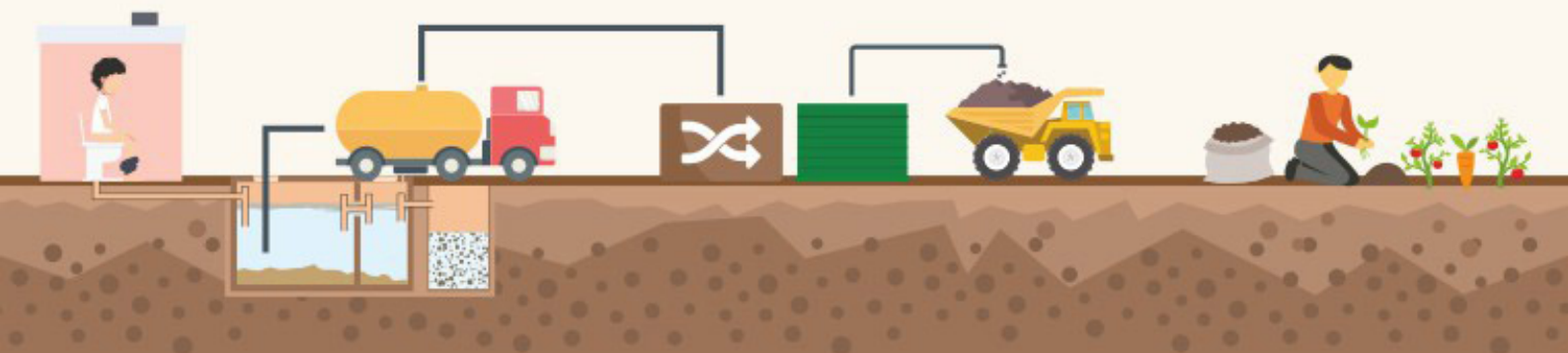


Stakeholder Engagement Report Phnom Penh



Stakeholder Engagement Report

Phnom Penh

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Stakeholder engagement planning helps you identify and classify stakeholders in the FSM ecosystem based on their level of interest and influence. It also provides broad guidelines for engagement for each category of stakeholders. Stakeholders offer value to their local FSM ecosystem in the following ways:

- Play a vital role across the FSM value chain (construction of toilets/desludging services/treatment/sale or safe disposal of treated sanitation products) such as infrastructure development, service delivery, planning, financing, regulation, capacity building, monitoring, IEC/BCC.
- Be a beneficiary at any part of the value chain.
- Learn/support/oppose the overall implementation of the FSM project.

Basic Information about your city:

- **City Name:** Phnom Penh
- **State:** Phnum Penh
- **Country:** Cambodia
- **Total Population:** 2,129,371

Typology	Stakeholder Types	Stakeholder Names
National Government	Ministries	<ul style="list-style-type: none"> ■ Ministry of Interior ■ Ministry of Women Affairs ■ Ministry of Education ■ Ministry of social affairs and veterans ■ Ministry of Industry science technology and innovation ■ Ministry of Economy and Finance ■ Ministry of Environment ■ Ministry of planning ■ Ministry of health ■ Ministry of land management urban planning and construction ■ Ministry of public works and transports
	Inter Ministries	<ul style="list-style-type: none"> ■ Council of Ministers ■ Council for the Development of Cambodia ■ the Supreme National Economic Council (SNEC)

Local Government	Local government/local municipal authority	<ul style="list-style-type: none"> ■ PDoWA ■ PDoSALVY ■ Department of Industry ■ Commune/sangkat council ■ District/ Khan Council ■ Department of Public Works and Transports of Phnom Penh
	Regional municipal authority	<ul style="list-style-type: none"> ■ the Municipal/District/Khan Committee on Land Management and Urban Planning (CLMUP)
Key Representatives of the society	NGOs/CBOs/welfare groups	<ul style="list-style-type: none"> ■ The Khmer Vietnamese Association ■ Cham Khmer Islam Minority Human Rights ■ Samakhum Teang Tnaut ■ Urban Poor Women development ■ Helpage ■ Planète et Développement ■ COMPED ■ BORDA ■ WaterAid ■ Plan International
	Academia	<ul style="list-style-type: none"> ■ Cambodian Universities for specialties ■ Mekong School Of Civil Engineering ■ ITC ■ The National center for health promotion ■ Ms CHEa Eliyan (PhD)
	Media	<ul style="list-style-type: none"> ■ Social media ■ Radio ■ TV
City service providers	Consultants	<ul style="list-style-type: none"> ■ SNV ■ SOFRECO ■ GRET ■ Vinci Construction Grands Projets ■ development agencies

		<ul style="list-style-type: none"> ■ Joint Monitoring programme ■ Global Green Growth Institute ■ CBRE ■ WaterAid
	Property owners	<ul style="list-style-type: none"> ■ House landlords ■ buildings owners
	Property developers	<ul style="list-style-type: none"> ■ Canadian Bank ■ Phnom Penh SEZs ■ ING Holdings ■ World City ■ Chip Mong ■ Sokimex ■ OCIC ■ Borey Peng Huoth ■ Corporate investors
	Business owners	<ul style="list-style-type: none"> ■ Large scale business owners ■ small size business owners ■ Medium size business owners
Donor Agencies	Bi-lateral	<ul style="list-style-type: none"> ■ KOICA ■ AFD ■ GIZ ■ JICA
	International Organisations	<ul style="list-style-type: none"> ■ The World Bank ■ EC ■ ADB ■ UNICEF

Interest-Influence Mapping

The scoring scale for Interest and Influence of FSM stakeholders consists of 6 levels - Unknown, Little or None, Some, Moderate, High and Crucial.

Interest is characterized by the stakeholders' needs, constraints and problems being a priority in the FSM strategy. **Influence** is the power that stakeholders have on the project i.e. in terms of controlling the decision-making process and facilitating the implementation

You can view the relative positioning of the stakeholders in the Interest-Influence Matrix based on the rating given online in the following figure.



Recommendations

The stakeholders are classified into four groups based on the positioning in the interest-influence matrix. A set of guidelines for collaboration for each category of stakeholder are provided below.

High Interest + High Influence

These stakeholders should be closely involved throughout the preparation and implementation of the project to ensure their support for the project. It is recommended that these stakeholders are utilized for Consultation, Collaboration & Delegation of responsibilities. In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
Donor Agencies	International Organisations	■ ADB
	Bi-lateral	■ JICA
National Government	Ministries	■ Ministry of land management urban planning and construction ■ Ministry of Economy and Finance ■ Ministry of planning ■ Ministry of public works and transports
	Inter Ministries	■ Council for the Development of Cambodia ■ the Supreme National Economic Council (SNEC)
Local Government	Local government/local municipal authority	■ Department of Public Works and Transports of Phnom Penh
	Regional municipal authority	■ the Municipal/District/Khan Committee on Land Management and Urban Planning (CLMUP)

High Interest + Low Influence

Stakeholders of low influence and high interest must be consulted and these stakeholders have the potential to be Empowered with responsibilities..

In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
City service providers	Property owners	■ buildings owners
	Property developers	■ Corporate investors
	Business owners	■ small size business owners ■ Large scale business owners ■ Medium size business owners
	Consultants	■ CBRE ■ development agencies ■ Global Green Growth Institute ■ Joint Monitoring programme ■ WaterAid
Local Government	Local government/local municipal authority	■ Commune/sangkat council ■ District/ Khan Council
National Government	Ministries	■ Ministry of Environment ■ Ministry of health
Key Representatives of the society	Academia	■ Ms Chea Eliyan (PhD)
	NGOs/CBOs/welfare groups	■ Plan International ■ WaterAid
Donor Agencies	International Organisations	■ UNICEF

High Influence + Low Interest

These stakeholders may be consulted, but must be well informed about project progress..

In your local scenario, they are:

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









Typology	Stakeholder Types	Stakeholder Names
National Government	Ministries	■ Ministry of Interior
City service providers	Property developers	■ Phnom Penh SEZs
Key Representatives of the society	Media	■ Radio ■ Social media ■ TV
Donor Agencies	International Organisations	■ The World Bank

Low Influence + Low Interest

These stakeholders may be informed about the project progress at key stages of the project lifecycle..

In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
Donor Agencies	Bi-lateral	■ AFD ■ GIZ ■ KOICA
	International Organisations	■ EC
National Government	Ministries	■ Ministry of Education ■ Ministry of Industry science technology and innovation ■ Ministry of social affairs and veterans ■ Ministry of Women Affairs
	Inter Ministries	■ Council of Ministers
Key Representatives of the society	NGOs/CBOs/welfare groups	■ BORDA ■ Cham Khmer Islam Minority Human Rights ■ COMPED ■ Helpage ■ Planète et Développement ■ Samakhum Teang Tnaut ■ The Khmer Vietnamese Association ■ Urban Poor

		Women development
	Academia	 Cambodian Universities for specialties  ITC  Mekong School Of Civil Engineering  The National center for health promotion
City service providers	Property developers	 Borey Peng Huoth  Canadian Bank  Chip Mong  ING Holdings  OCIC  Sokimex  World City
	Consultants	 GRET  SNV  SOFRECO  Vinci Construction Grands Projets
	Property owners	 House landlords
Local Government	Local government/local municipal authority	 Department of Industry  PDoSALVY  PDoWA

[Click to view knowledge materials that are most relevant to your city](#)