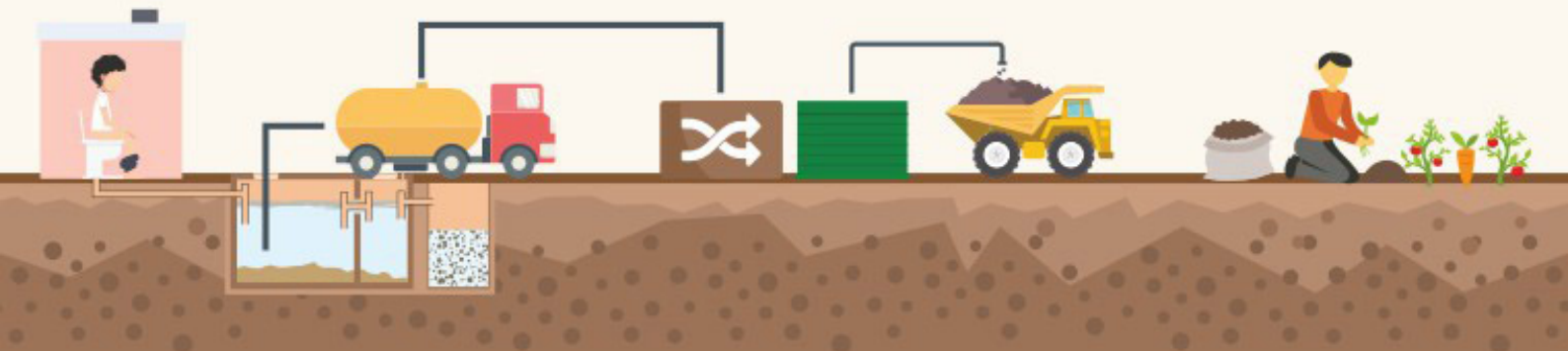


# Stakeholder Engagement Report Kanyama



# Stakeholder Engagement Report

## Kanyama

*22 July 2022*

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**Stakeholder engagement planning** helps you identify and classify stakeholders in the FSM ecosystem based on their level of interest and influence. It also provides broad guidelines for engagement for each category of stakeholders. Stakeholders offer value to their local FSM ecosystem in the following ways:

- Play a vital role across the FSM value chain (construction of toilets/desludging services/treatment/sale or safe disposal of treated sanitation products) such as infrastructure development, service delivery, planning, financing, regulation, capacity building, monitoring, IEC/BCC.
- Be a beneficiary at any part of the value chain.
- Learn/support/oppose the overall implementation of the FSM project.

## Basic Information about your city:

- **City Name:** Kanyama
- **State:** Lusaka
- **Country:** Zambia
- **Total Population:** 169,253

Typology	Stakeholder Types	Stakeholder Names
National Government	Ministry Of Health	 Provincial Health Directors  Permanent Secretary
	Ministry of finance	 Director Finance
	Ministry of Water Development and Sanitation	 Permanent Secretary  Minister
Local Government	Political party - opposition	 PF
	Local government/local municipal authority	 Public Health Inspectors
	Mayors	 Chilando Chitangala
	Political party - ruling	 UPND
Key Representatives of the society	Academia	 University of Zambia
	Workers union	 Zambian Emptier's Association

	Venerable	<ul style="list-style-type: none"> <li><span style="display: inline-block; width: 10px; height: 10px; background-color: #800000; margin-right: 5px;"></span> Sick People</li> <li><span style="display: inline-block; width: 10px; height: 10px; background-color: #90EE90; margin-right: 5px;"></span> Lema People</li> <li><span style="display: inline-block; width: 10px; height: 10px; background-color: #FF0000; margin-right: 5px;"></span> Less prevelleged</li> </ul>
	NGOs/CBOs/welfare groups	<ul style="list-style-type: none"> <li><span style="display: inline-block; width: 10px; height: 10px; background-color: #00FF00; margin-right: 5px;"></span> Unicef</li> <li><span style="display: inline-block; width: 10px; height: 10px; background-color: #00FF00; margin-right: 5px;"></span> WHO</li> </ul>
	Community Leaders	<ul style="list-style-type: none"> <li><span style="display: inline-block; width: 10px; height: 10px; background-color: #00FFFF; margin-right: 5px;"></span> Kings</li> <li><span style="display: inline-block; width: 10px; height: 10px; background-color: #90EE90; margin-right: 5px;"></span> Queens</li> <li><span style="display: inline-block; width: 10px; height: 10px; background-color: #006400; margin-right: 5px;"></span> Headmen</li> </ul>
City service providers	Mechanical and manual emptiers	<ul style="list-style-type: none"> <li><span style="display: inline-block; width: 10px; height: 10px; background-color: #6A5ACD; margin-right: 5px;"></span> MIMA</li> <li><span style="display: inline-block; width: 10px; height: 10px; background-color: #0000FF; margin-right: 5px;"></span> LUNEM</li> <li><span style="display: inline-block; width: 10px; height: 10px; background-color: #191970; margin-right: 5px;"></span> kANYAMA</li> <li><span style="display: inline-block; width: 10px; height: 10px; background-color: #8A2BE2; margin-right: 5px;"></span> CHAZANGA</li> </ul>
	Sewerage/treatment plant engineers	<ul style="list-style-type: none"> <li><span style="display: inline-block; width: 10px; height: 10px; background-color: #9ACD32; margin-right: 5px;"></span> Plant Operators</li> </ul>
Donor Agencies	Banks	<ul style="list-style-type: none"> <li><span style="display: inline-block; width: 10px; height: 10px; background-color: #D2B48C; margin-right: 5px;"></span> World Bank</li> <li><span style="display: inline-block; width: 10px; height: 10px; background-color: #ADD8E6; margin-right: 5px;"></span> Bill and Melinda Gate</li> <li><span style="display: inline-block; width: 10px; height: 10px; background-color: #696969; margin-right: 5px;"></span> KFB</li> </ul>

# Interest-Influence Mapping

The scoring scale for Interest and Influence of FSM stakeholders consists of 6 levels - Unknown, Little or None, Some, Moderate, High and Crucial.

**Interest** is characterized by the stakeholders' needs, constraints and problems being a priority in the FSM strategy. **Influence** is the power that stakeholders have on the project i.e. in terms of controlling the decision-making process and facilitating the implementation

You can view the relative positioning of the stakeholders in the Interest-Influence Matrix based on the rating given online in the following figure.



## Recommendations

The stakeholders are classified into four groups based on the positioning in the interest-influence matrix. A set of guidelines for collaboration for each category of stakeholder are provided below.

### High Interest + High Influence

These stakeholders should be closely involved throughout the preparation and implementation of the project to ensure their support for the project. It is recommended that these stakeholders are utilized for Consultation, Collaboration & Delegation of responsibilities. In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
Donor Agencies	Banks	<span style="color: #ADD8E6;">■</span> Bill and Melinda Gate <span style="color: #666666;">■</span> KFB <span style="color: #90EE90;">■</span> World Bank
Local Government	Mayors	<span style="color: #00FF00;">■</span> Chilando Chitangala
	Political party - ruling	<span style="color: #00FF00;">■</span> UPND
Key Representatives of the society	Community Leaders	<span style="color: #008000;">■</span> Headmen <span style="color: #00FF00;">■</span> Kings <span style="color: #90EE90;">■</span> Queens
National Government	Ministry of Water Development and Sanitation	<span style="color: #000080;">■</span> Minster
	Ministry Of Health	<span style="color: #800080;">■</span> Permanent Secretary

### High Interest + Low Influence

Stakeholders of low influence and high interest must be consulted and these stakeholders have the potential to be Empowered with responsibilities..

In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
Key Representatives of the society	Venerable	<span style="color: #90EE90;">■</span> Lema People <span style="color: #FF0000;">■</span> Less prevelleged
	NGOs/CBOs/welfare groups	<span style="color: #00FF00;">■</span> Unicef <span style="color: #00FF00;">■</span> WHO

National Government	Ministry of Water Development and Sanitation	■ Permanent Secretary
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## High Influence + Low Interest

These stakeholders may be consulted, but must be well informed about project progress..  
In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
National Government	Ministry of finance	■ Director Finance

## Low Influence + Low Interest

These stakeholders may be informed about the project progress at key stages of the project lifecycle..

In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
City service providers	Mechanical and manual emptiers	■ CHAZANGA ■ KANYAMA ■ LUNEM ■ MIMA
	Sewerage/treatment plant engineers	■ Plant Operators
Local Government	Political party - opposition	■ PF
	Local government/local municipal authority	■ Public Health Inspectors
National Government	Ministry Of Health	■ Provincial Health Directors
Key Representatives of the society	Venerable	■ Sick People
	Academia	■ University of Zambia
	Workers union	■ Zambian Emptier's Association

[Click to view knowledge materials that are most relevant to your city](#)