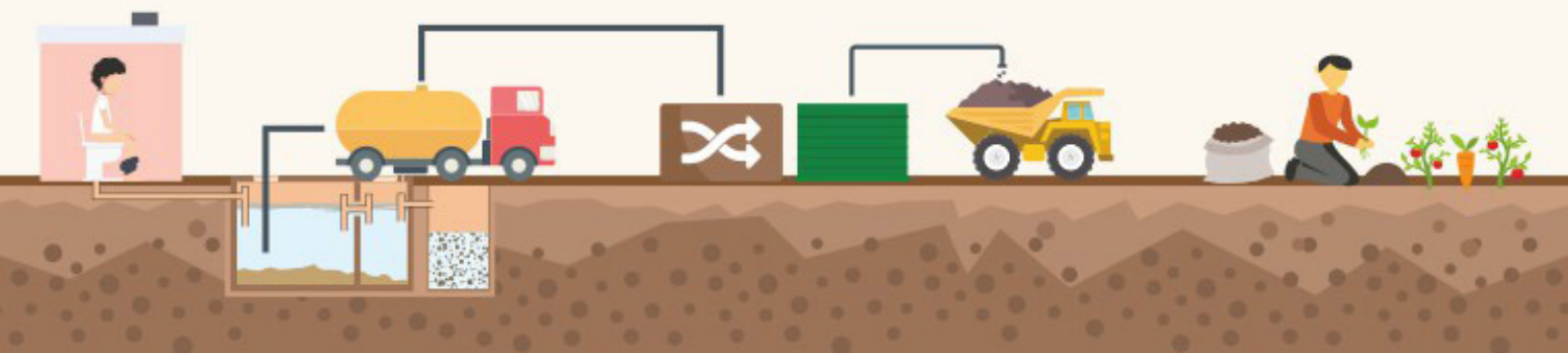
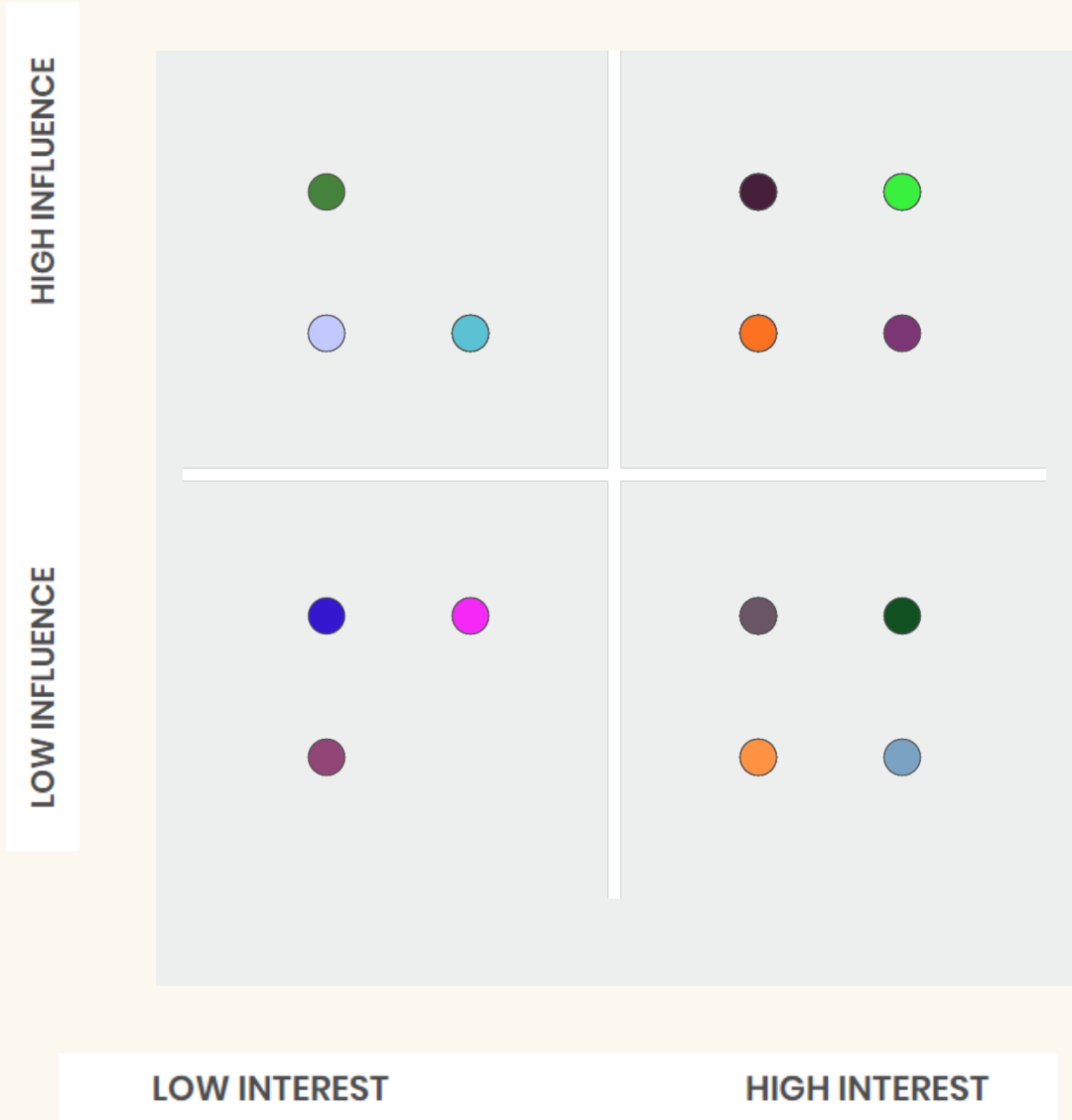


Stakeholder Engagement Report

Nakuru City



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Nakuru City

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Stakeholder engagement planning helps you identify and classify stakeholders in the FSM ecosystem based on their level of interest and influence. It also provides broad guidelines for engagement for each category of stakeholders. Stakeholders offer value to their local FSM ecosystem in the following ways:

- Play a vital role across the FSM value chain (construction of toilets/desludging services/treatment/sale or safe disposal of treated sanitation products) such as infrastructure development, service delivery, planning, financing, regulation, capacity building, monitoring, IEC/BCC.
- Be a beneficiary at any part of the value chain.
- Learn/support/oppose the overall implementation of the FSM project.

Basic Information about your city:

- **City Name:** Nakuru City
- **State:** Rift Valley
- **Country:** Kenya
- **Total Population:** 577751

Typology	Stakeholder Types	Stakeholder Names
National Government	National legislators	<ul style="list-style-type: none"> SENATOR MPs
	Ministry of finance	Treasury
	Ministry of Infrastructure	<ul style="list-style-type: none"> KENHA KURA KERRA PUBLIC WORKS KWS
	Ministry of Lands, Urban Development and Housing	NCA
	Ministry of Water, Sanitation and Irrigation	<ul style="list-style-type: none"> WSTF WASREB CRVWWDA
	Ministry of Education	County Directorate of Education
	Ministry of Health	Division of Environmental Health

	Ministry of Environment, Climate Change and Forestry	<ul style="list-style-type: none"> ■ NEMA
Local Government	County Legislator	<ul style="list-style-type: none"> ■ Clerk of the Assembly ■ MCAs
	Political party - ruling	<ul style="list-style-type: none"> ■ UDA
	Political party - opposition	<ul style="list-style-type: none"> ■ Azimio
	County Executive	<ul style="list-style-type: none"> ■ Governor ■ County Departments ■ County Agencies
Key Representatives of the society	Environmentalists	<ul style="list-style-type: none"> ■ Ward Climate Change Planning Committees
	Media	<ul style="list-style-type: none"> ■ Social Media ■ Main stream
	NGOs/CBOs/welfare groups	<ul style="list-style-type: none"> ■ FBOs ■ CSOs ■ Women & Youth Groups ■ PWLDs
	Business Community	<ul style="list-style-type: none"> ■ NCBDA ■ KAM
	Academia	<ul style="list-style-type: none"> ■ Egerton ■ KITI ■ RVST ■ MUST
	Workers union	<ul style="list-style-type: none"> ■ KCGWU ■ KEHPHPU
	Resident Associations	<ul style="list-style-type: none"> ■ KARA ■ Land Lord Associations ■ Tenants
	Low Income Settlements	<ul style="list-style-type: none"> ■ Community Opinion Leaders
City service providers	Transport Service Providers	<ul style="list-style-type: none"> ■ Matatu Saccos ■ Boda Boda Saccos ■ Tuk Tuk Saccos

		<ul style="list-style-type: none"> ■ Truck
	Property developers	<ul style="list-style-type: none"> ■ Surveyors ■ Property Vendors
	Private Sanitation Service Providers	<ul style="list-style-type: none"> ■ Pit Emptiers ■ Exhausters ■ Hard Wares ■ sanitation marketers ■ artisans ■ Solid Waste Collectors ■ Lixil ■ Nawasscoal
	Professional Bodies	<ul style="list-style-type: none"> ■ EBK ■ Architects ■ LSK ■ BORAQS ■ PHOTC ■ KETRIB ■ EIA Experts
	Potential end users - farmers/industries	<ul style="list-style-type: none"> ■ Households ■ Institutions ■ Schools
Donor Agencies	IFIS	<ul style="list-style-type: none"> ■ ADB ■ WB ■ KFW ■ China Exim Bank
	Support Partners	<ul style="list-style-type: none"> ■ WSUP ■ UN Habitat ■ VEI ■ USAID-UTJ ■ Nutrition International ■ Sanergy ■ Finish Inc Kenya ■ UNICEF ■ W4L ■ KCIC ■ Aqua4All

Interest-Influence Mapping

The scoring scale for Interest and Influence of FSM stakeholders consists of 6 levels - Unknown, Little or None, Some, Moderate, High and Crucial.

Interest is characterized by the stakeholders' needs, constraints and problems being a priority in the FSM strategy. **Influence** is the power that stakeholders have on the project i.e. in terms of controlling the decision-making process and facilitating the implementation

You can view the relative positioning of the stakeholders in the Interest-Influence Matrix based on the rating given online in the following figure.


































Recommendations

The stakeholders are classified into four groups based on the positioning in the interest-influence matrix. A set of guidelines for collaboration for each category of stakeholder are provided below.

High Interest + High Influence

These stakeholders should be closely involved throughout the preparation and implementation of the project to ensure their support for the project. It is recommended that these stakeholders are utilized for Consultation, Collaboration & Delegation of responsibilities. In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
Local Government	County Executive	 County Agencies  County Departments  Governor
	County Legislator	 MCAs
Donor Agencies	Support Partners	 WSUP  Aqua4All  Finish Inc Kenya  KCIC  Nutrition International  Sanergy  UN Habitat  UNICEF  USAID-UTJ  VEI  W4L
	IFIS	 ADB  China Exim Bank  KFW  WB
City service providers	Professional Bodies	 Architects  BORAQS  EBK  EIA Experts  KETRIB  LSK  PHOTC
	Private Sanitation Service Providers	 sanitation marketers
National Government	Ministry of Water, Sanitation and Irrigation	 CRVWDA  WASREB  WSTF
	Ministry of Health	 Division of Environmental Health

	Ministry of Infrastructure	■ KWS
	Ministry of Lands, Urban Development and Housing	■ NCA
	Ministry of Environment, Climate Change and Forestry	■ NEMA
Key Representatives of the society	NGOs/CBOs/welfare groups	■ CSOs ■ FBOs ■ Women & Youth Groups
	Resident Associations	■ KARA ■ Land Lord Associations
	Workers union	■ KCGWU ■ KEHPHU
	Media	■ Main stream

High Interest + Low Influence

Stakeholders of low influence and high interest must be consulted and these stakeholders have the potential to be Empowered with responsibilities..

In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
City service providers	Private Sanitation Service Providers	■ Pit Emptiers ■ artisans ■ Exhausters ■ Hard Wares ■ Lixil ■ Nawasscoal ■ Solid Waste Collectors
	Potential end users - farmers/industries	■ Schools ■ Households ■ Institutions
Key Representatives of the society	Academia	■ RVST ■ Egerton ■ KITI ■ MUST
	Low Income Settlements	■ Community Opinion Leaders

	Business Community	■ KAM ■ NCBDA
	NGOs/CBOs/welfare groups	■ PWLDs
	Resident Associations	■ Tenants
National Government	Ministry of Education	■ County Directorate of Education

High Influence + Low Interest

These stakeholders may be consulted, but must be well informed about project progress..
In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
Local Government	County Legislator	■ Clerk of the Assembly
National Government	Ministry of Infrastructure	■ KENHA ■ KURA ■ PUBLIC WORKS
	National legislators	■ MPs ■ SENATOR
	Ministry of finance	■ Treasury
City service providers	Transport Service Providers	■ Matatu Saccos ■ Truck
	Property developers	■ Property Vendors ■ Surveyors
Key Representatives of the society	Media	■ Social Media

Low Influence + Low Interest

These stakeholders may be informed about the project progress at key stages of the project lifecycle..
In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names

Local Government	Political party - opposition	■ Azimio
	Political party - ruling	■ UDA
City service providers	Transport Service Providers	■ Boda Boda Saccos ■ Tuk Tuk Saccos
National Government	Ministry of Infrastructure	■ KERRA
Key Representatives of the society	Environmentalists	■ Ward Climate Change Planning Committees

[Click to view knowledge materials that are most relevant to your city](#)