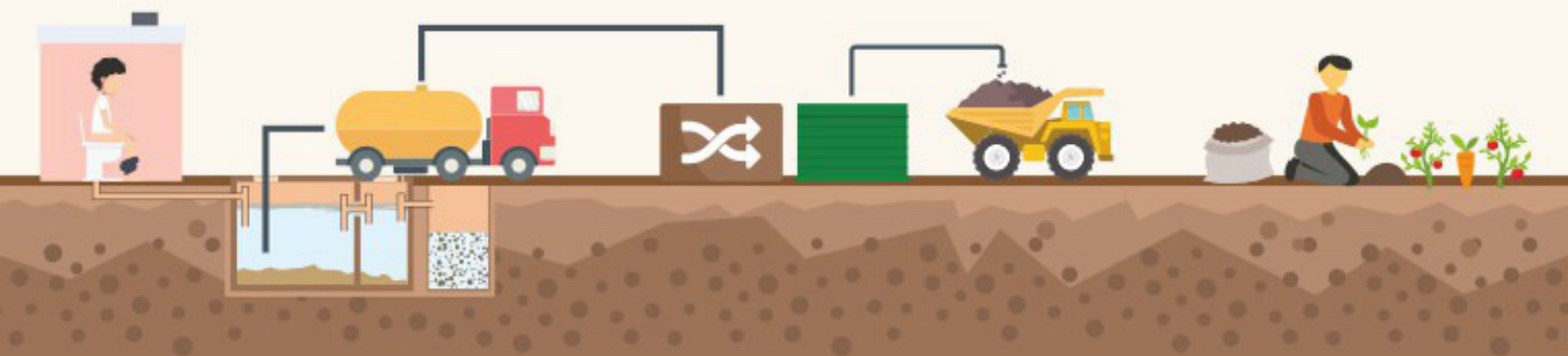


Stakeholder Engagement Report kitwe



Stakeholder Engagement Report

Kitwe

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Produced By: muwowo, nkanawater/KCC, kitwe, Copperbelt, Zambia.

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Stakeholder engagement planning helps you identify and classify stakeholders in the FSM ecosystem based on their level of interest and influence. It also provides broad guidelines for engagement for each category of stakeholders. Stakeholders offer value to their local FSM ecosystem in the following ways:

- Play a vital role across the FSM value chain (construction of toilets/desludging services/treatment/sale or safe disposal of treated sanitation products) such as infrastructure development, service delivery, planning, financing, regulation, capacity building, monitoring, IEC/BCC.
- Be a beneficiary at any part of the value chain.
- Learn/support/oppose the overall implementation of the FSM project.

Basic Information about your city:

- **City Name:** kitwe
- **State:** Copperbelt
- **Country:** Zambia
- **Total Population:** 792000

Typology	Stakeholder Types	Stakeholder Names
National Government	Ministry of Local Government	 KCC
	MINISTRY OF WATER DEVELOPMENT	 Nkana Water
Local Government	Political party - opposition	 UNIP  MMD  PF
	Mayors	 city  kitwe
	Local government/local municipal authority	 kitwe  city
	Local legislators	 Councillors  WDCs
	Political party - ruling	 UPND
Key Representatives of the society	Better-off households	 Parklands  Riverside  Nkana East

		<ul style="list-style-type: none"> ■ Mukuba/Natwange
	Workers union	<ul style="list-style-type: none"> ■ MUZ ■ Teachers Unions
	Academia	<ul style="list-style-type: none"> ■ CBU
	NGOs/CBOs/welfare groups	<ul style="list-style-type: none"> ■ YMCA
	Media	<ul style="list-style-type: none"> ■ YAA FM ■ ZNBC ■ FLAVA FM
	Poor households	<ul style="list-style-type: none"> ■ Musonda ■ Chipata ■ Ipusukilo ■ Mulenga
	Environmentalists	<ul style="list-style-type: none"> ■ Change Mindset Zambia
City service providers	Medium business owners (general)	<ul style="list-style-type: none"> ■ SMEs
	Property developers	<ul style="list-style-type: none"> ■ NAPSA
	Sweepers/sanitation laborers	<ul style="list-style-type: none"> ■ Nkana ■ Ipusukilo Cooperative
	Consultants	<ul style="list-style-type: none"> ■ Tiyende sanicon
	Masons	<ul style="list-style-type: none"> ■ MASONS
	Mechanical and manual emptiers	<ul style="list-style-type: none"> ■ Nkana ■ Ipusukilo Cooperative
	Large business owners & industrialists (general)	<ul style="list-style-type: none"> ■ Afterten
	Potential end users - farmers/industries	<ul style="list-style-type: none"> ■ Cedrics ■ Small holdings ■ small farmers and individuals
	Small business owners (general)	<ul style="list-style-type: none"> ■ mARKETEERS

	Sewerage/treatment plant engineers	■ Nana East sewage plant
	Landlords	■ KCC
Donor Agencies	WB	■ Bank
	WATER AID	■ International NGO
	BMGF	■ Foundation
	OXFAM	■ Internation NGO
	GIZ	■ Cooperating Partners

Interest-Influence Mapping

The scoring scale for Interest and Influence of FSM stakeholders consists of 6 levels - Unknown, Little or None, Some, Moderate, High and Crucial.

Interest is characterized by the stakeholders' needs, constraints and problems being a priority in the FSM strategy. **Influence** is the power that stakeholders have on the project i.e. in terms of controlling the decision-making process and facilitating the implementation

You can view the relative positioning of the stakeholders in the Interest-Influence Matrix based on the rating given online in the following figure.



Recommendations

The stakeholders are classified into four groups based on the positioning in the interest-influence matrix. A set of guidelines for collaboration for each category of stakeholder are provided below.

High Interest + High Influence

These stakeholders should be closely involved throughout the preparation and implementation of the project to ensure their support for the project. It is recommended that these stakeholders are utilized for Consultation, Collaboration & Delegation of responsibilities. In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
Key Representatives of the society	Environmentalists	■ Change Mindset Zambia
	Media	■ FLAVA FM ■ YAA FM ■ ZNBC
Local Government	Mayors	■ city ■ kitwe
	Local government/local municipal authority	■ city ■ kitwe
	Political party - ruling	■ UPND
Donor Agencies	GIZ	■ Cooperating Partners
	OXFAM	■ Internation NGO
City service providers	Landlords	■ KCC
	Small business owners (general)	■ mARKEETEERS
	Consultants	■ Tiyende sanicon
National Government	Ministry of Local Government	■ KCC
	MINISTRY OF WATER DEVELOPMENT	■ Nkana Water

High Interest + Low Influence

Stakeholders of low influence and high interest must be consulted and these stakeholders have the potential to be Empowered with responsibilities..

In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
City service providers	Large business owners & industrialists (general)	■ Afterten
	Potential end users - farmers/industries	■ Cedrics ■ small farmers and individuals ■ Small holdings
	Sweepers/sanitation laborers	■ Ipusukilo Cooperative
	Mechanical and manual emptiers	■ Ipusukilo Cooperative ■ Nkana
	Masons	■ MASONS
	Sewerage/treatment plant engineers	■ Nana East sewage plant
Key Representatives of the society	Poor households	■ Chipata ■ Ipusukilo ■ Mulenga ■ Musonda
	NGOs/CBOs/welfare groups	■ YMCA
Local Government	Local legislators	■ Councillors ■ WDCs
Donor Agencies	BMGF	■ Foundation

High Influence + Low Interest

These stakeholders may be consulted, but must be well informed about project progress..

In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
Donor Agencies	WB	■ Bank
	WATER AID	■ International NGO

Low Influence + Low Interest

These stakeholders may be informed about the project progress at key stages of the project lifecycle..

In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
Key Representatives of the society	Academia	■ CBU
	Better-off households	■ Mukuba/ Natwange ■ Nkana East ■ Parklands ■ Riverside
	Workers union	■ MUZ ■ Teachers Unions
Local Government	Political party - opposition	■ MMD ■ PF ■ UNIP
City service providers	Property developers	■ NAPSA
	Sweepers/sanitation laborers	■ Nkana
	Medium business owners (general)	■ SMEs

[Click to view knowledge materials that are most relevant to your city](#)