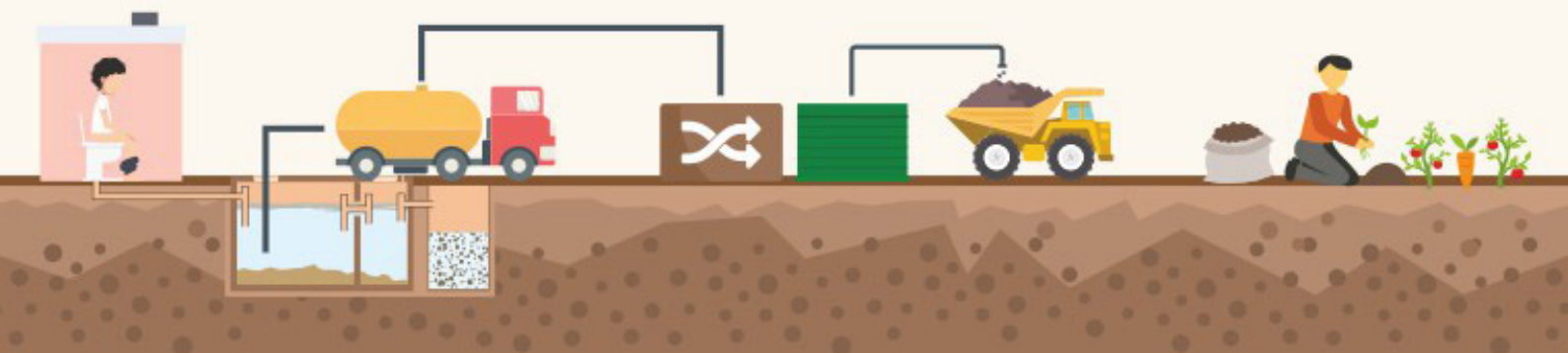
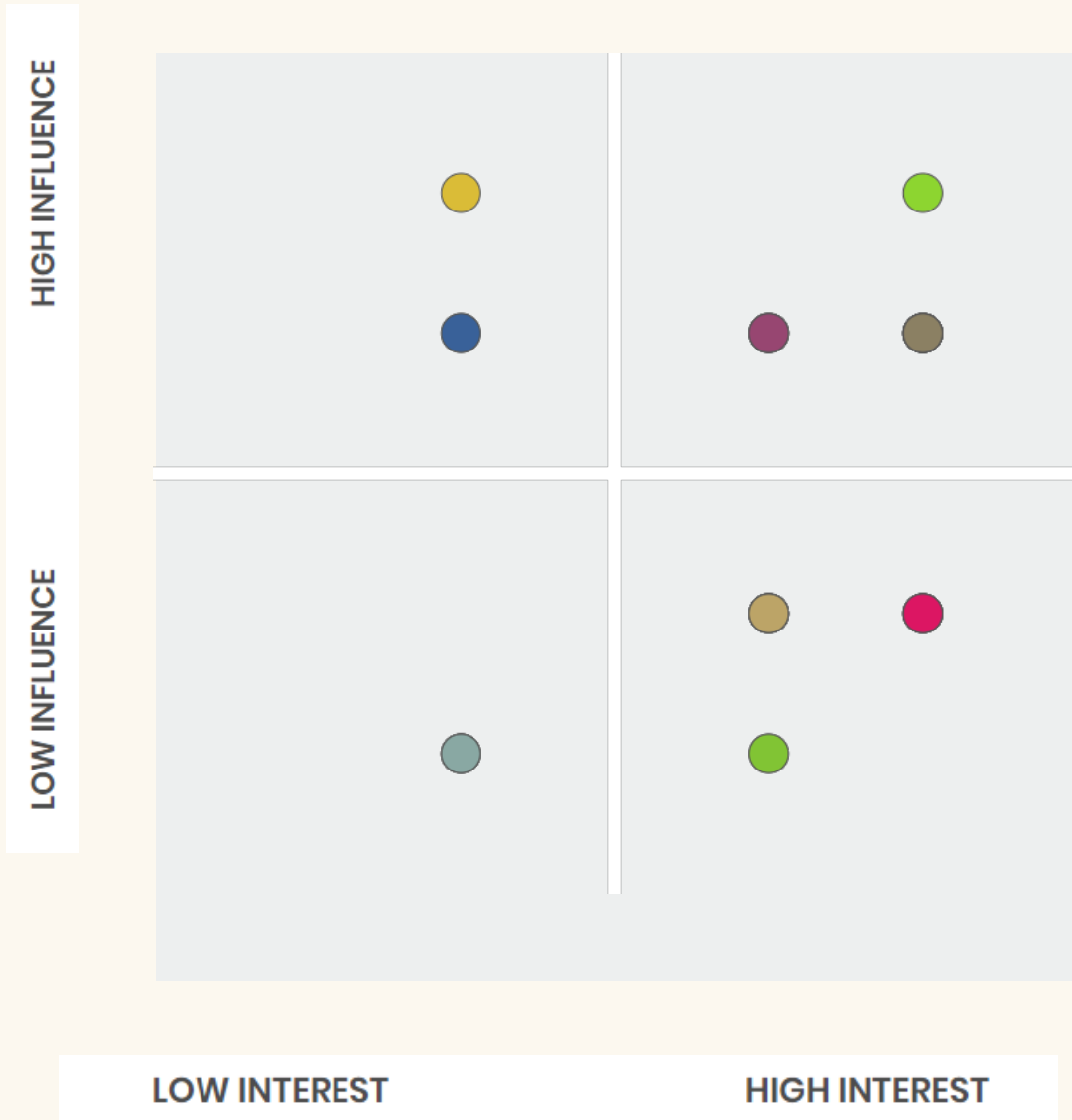


Stakeholder Engagement Report

Hebron



Stakeholder Engagement Report

Hebron

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Stakeholder engagement planning helps you identify and classify stakeholders in the FSM ecosystem based on their level of interest and influence. It also provides broad guidelines for engagement for each category of stakeholders. Stakeholders offer value to their local FSM ecosystem in the following ways:

- Play a vital role across the FSM value chain (construction of toilets/desludging services/treatment/sale or safe disposal of treated sanitation products) such as infrastructure development, service delivery, planning, financing, regulation, capacity building, monitoring, IEC/BCC.
- Be a beneficiary at any part of the value chain.
- Learn/support/oppose the overall implementation of the FSM project.

Basic Information about your city:

- **City Name:** Hebron
- **State:** al-Khalil
- **Country:** Palestinian Territory Occupied
- **Total Population:** 10400

Typology	Stakeholder Types	Stakeholder Names
National Government	Ministry of public works	 Minister of Public Works and Housing
	Ministry of finance	 Ministry of Finance and Planning
	Ministry of Education	 Directorate of Education/ North Hebron/Government Organization
	The Municipal Development and Lending Fund (MDLF)	 The Municipal Development and Lending Fund (MDLF)
	- Municipal Development and Lending Fund (MDLF)	 - Municipal Development and Lending Fund (MDLF)
	Water Sector Regulatory Council	 Water Sector Regulatory Council (WSRC)
	Ministry of Health	 North Hebron Health Directorate/Government Organization (MOH)

	Ministry of Agricultural	■ North Hebron Agricultural Directorate/Government Organization (MOA)
	Ministry of Local Government	■ Local Government Directorate - Hebron /Government Organization (MOLG)
	Ministry of Environmental Quality	■ Enviromental Quility Authority - Hebron /Government Organization (EQA)
	Palestinian Water Authority	■ Palestinian Water Authority (PWA)
Local Government	local municipal authority	■ Kharas Municipality
	Joint Service Council	■ Joint Serves council for Water and Wastewater in North Hebron
Key Representatives of the society	Poor households	■ Poor households
	Better-off households	■ Better-off households
	NGOs/CBOs/welfare groups	■ Union of Agricultural Work Committees (UAWC) ■ Palestinian Agricultural Relief Committees (PARC) ■ Union of Palestnian Water Service Providers (U.P.W.S.P)
City service providers	Masons	■ Masons
	Consultants	■ Consultants
	Mechanical and manual emptiers	■ Mechanical and manual emptiers
	Sweepers/sanitation laborers	■ Sweepers/sanitation laborers
	Medium business owners	■ Medium business owners

	(general)	(general)
	Large business owners & industrialists (general)	■ Large business owners & industrialists (general)
	Landlords	■ Landlords
	Potential end users - farmers/industries	■ Potential end users - farmers/industries
	Property developers	■ Property developers
Donor Agencies	OXFAM	■ OXFAM
	The European Union Representative	■ The European Union Representative
	WATER AID	■ GIZ West Bank and Gaza ■ US Agency for International Development
	KfW Development Bank	■ KfW Development Bank
	Islamic Development Bank	■ Islamic Development Bank
	JICA	■ JICA
	World Waternet	■ World Waternet

Interest-Influence Mapping

The scoring scale for Interest and Influence of FSM stakeholders consists of 6 levels - Unknown, Little or None, Some, Moderate, High and Crucial.

Interest is characterized by the stakeholders' needs, constraints and problems being a priority in the FSM strategy. **Influence** is the power that stakeholders have on the project i.e. in terms of controlling the decision-making process and facilitating the implementation

You can view the relative positioning of the stakeholders in the Interest-Influence Matrix based on the rating given online in the following figure.
















Recommendations

The stakeholders are classified into four groups based on the positioning in the interest-influence matrix. A set of guidelines for collaboration for each category of stakeholder are provided below.

High Interest + High Influence

These stakeholders should be closely involved throughout the preparation and implementation of the project to ensure their support for the project. It is recommended that these stakeholders are utilized for Consultation, Collaboration & Delegation of responsibilities. In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
Donor Agencies	WATER AID	 US Agency for International Development  GIZ West Bank and Gaza
	Islamic Development Bank	 Islamic Development Bank
	JICA	 JICA
	KfW Development Bank	 KfW Development Bank
	The European Union Representative	 The European Union Representative
Local Government	Joint Service Council	 Joint Serves council for Water and Wastewater in North Hebron
City service providers	Landlords	 Landlords
	Large business owners & industrialists (general)	 Large business owners & industrialists (general)
	Medium business owners (general)	 Medium business owners (general)
	Potential end users - farmers/industries	 Potential end users - farmers/industries
	Sweepers/sanitation laborers	 Sweepers/sanitation laborers
National Government	Ministry of Local Government	 Local Government

		Directorate - Hebron /Government Organization (MOLG)
	Palestinian Water Authority	■ Palestinian Water Authority (PWA)

High Interest + Low Influence

Stakeholders of low influence and high interest must be consulted and these stakeholders have the potential to be Empowered with responsibilities..

In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
Key Representatives of the society	Better-off households	■ Better-off households
	NGOs/CBOs/welfare groups	■ Palestinian Agricultural Relief Committees (PARC) ■ Union of Agricultural Work Committees (UAWC) ■ Union of Palestnian Water Service Providers (U.P.W.S.P)
City service providers	Consultants	■ Consultants
	Mechanical and manual emptiers	■ Mechanical and manual emptiers
	Property developers	■ Property developers
National Government	Ministry of Environmental Quality	■ Enviromental Qulity Authority - Hebron /Government Organization (EQA)
	Ministry of Agricultural	■ North Hebron Agricultural Directorate/Government Organization (MOA)
	Ministry of Health	■ North Hebron Health Directorate/Government Organization (MOH)
	Water Sector Regulatory	■ Water Sector Regulatory

	Council	Council (WSRC)
Local Government	local municipal authority	■ Kharas Municipality
Donor Agencies	OXFAM	■ OXFAM
	World Waternet	■ World Waternet

High Influence + Low Interest

These stakeholders may be consulted, but must be well informed about project progress..
In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
National Government	- Municipal Development and Lending Fund (MDLF)	■ - Municipal Development and Lending Fund (MDLF)
	Ministry of finance	■ Ministry of Finance and Planning
	The Municipal Development and Lending Fund (MDLF)	■ The Municipal Development and Lending Fund (MDLF)

Low Influence + Low Interest


These stakeholders may be informed about the project progress at key stages of the project lifecycle..

In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
National Government	Ministry of Education	■ Directorate of Education/ North Hebron/Government Organization
	Ministry of public works	■ Minister of Public Works and Housing
City service providers	Masons	■ Masons

Key Representatives of the society

Poor households

 Poor households

[Click to view knowledge materials that are most relevant to your city.](#)