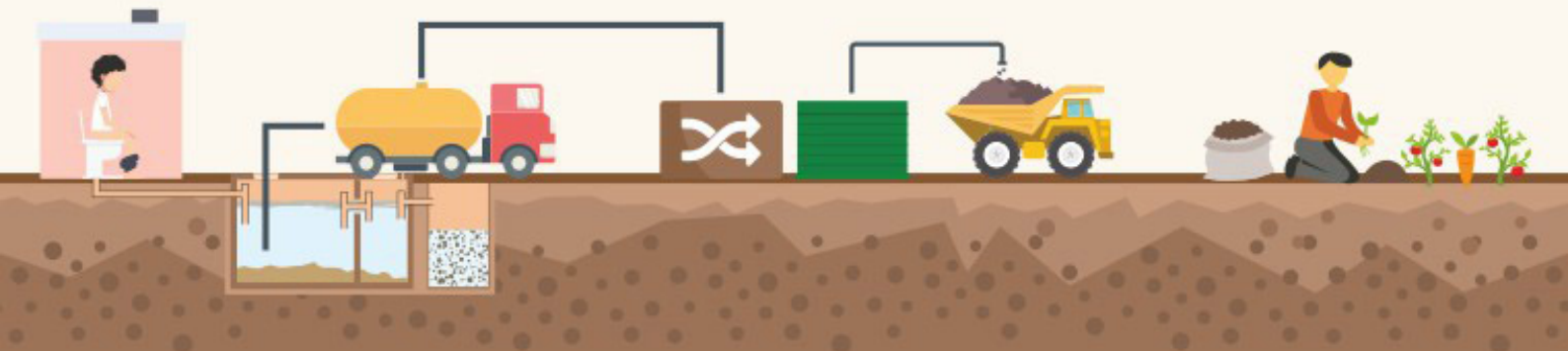


Stakeholder Engagement Report Durban



Stakeholder Engagement Report

Durban

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Stakeholder engagement planning helps you identify and classify stakeholders in the FSM ecosystem based on their level of interest and influence. It also provides broad guidelines for engagement for each category of stakeholders. Stakeholders offer value to their local FSM ecosystem in the following ways:

- Play a vital role across the FSM value chain (construction of toilets/desludging services/treatment/sale or safe disposal of treated sanitation products) such as infrastructure development, service delivery, planning, financing, regulation, capacity building, monitoring, IEC/BCC.
- Be a beneficiary at any part of the value chain.
- Learn/support/oppose the overall implementation of the FSM project.

Basic Information about your city:

- **City Name:** Durban
- **State:** KwaZulu Natal
- **Country:** South Africa
- **Total Population:** 3800000

Typology	Stakeholder Types	Stakeholder Names
National Government	Ministry of public works	<ul style="list-style-type: none"> ■ SALGA ■ COGTA ■ Department of Water and Sanitation
	Ministry of public works	<ul style="list-style-type: none"> ■ Department of Treasury
Local Government	Ministry of finance	<ul style="list-style-type: none"> ■ eThekweni Human Settlements Unit ■ eThekweni Water and Sanitation Unit
	Ministry of finance	<ul style="list-style-type: none"> ■ Department of Water and Sanitation - KZN Region
	Ward structures	<ul style="list-style-type: none"> ■ Ward Councillor ■ Ward Committee
	Ministry of finance	<ul style="list-style-type: none"> ■ Zandile Gumede
Key Representatives of the society	Ministry of public housing	<ul style="list-style-type: none"> ■ Pollution Research Group - UKZN

	Ministry of public housing	 The Mercury  The Daily News
City service providers	National legislators	 Consulting firms  Management consultants
	National legislators	 Pit emptying companies
Donor Agencies	Mayors	 BMGF

Interest-Influence Mapping

The scoring scale for Interest and Influence of FSM stakeholders consists of 6 levels - Unknown, Little or None, Some, Moderate, High and Crucial.

Interest is characterized by the stakeholders' needs, constraints and problems being a priority in the FSM strategy. **Influence** is the power that stakeholders have on the project i.e. in terms of controlling the decision-making process and facilitating the implementation

You can view the relative positioning of the stakeholders in the Interest-Influence Matrix based on the rating given online in the following figure.





Recommendations

The stakeholders are classified into four groups based on the positioning in the interest-influence matrix. A set of guidelines for collaboration for each category of stakeholder are provided below.

High Interest + High Influence

These stakeholders should be closely involved throughout the preparation and implementation of the project to ensure their support for the project. It is recommended that these stakeholders are utilized for “Consultation, Collaboration & Delegation of responsibilities”.


In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
Local Government	Ministry of finance	 eThekweni Water and Sanitation Unit
	Ministry of finance	 Zandile Gumede

High Interest + Low Influence

Stakeholders of low influence and high interest must be “consulted” and these stakeholders have the potential to be “Empowered” with responsibilities..



In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
National Government	Ministry of public works	 Department of Treasury

High Influence + Low Interest

These stakeholders may be consulted , but must be well “informed” about project progress..

In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
National Government	Ministry of public works	 COGTA  Department of

		Water and Sanitation ■ SALGA
Local Government	Ministry of finance	■ Department of Water and Sanitation - KZN Region
	Ministry of finance	■ eThekweni Human Settlements Unit
	Ward structures	■ Ward Committee
Key Representatives of the society	Ministry of public housing	■ Pollution Research Group - UKZN
	Ministry of public housing	■ The Daily News ■ The Mercury

Low Influence + Low Interest

These stakeholders may be “informed” about the project progress at key stages of the project lifecycle..

In your local scenario, they are:

Typology	Stakeholder Types	Stakeholder Names
Donor Agencies	Mayors	■ BMGF
City service providers	National legislators	■ Consulting firms ■ Management consultants
	National legislators	■ Pit emptying companies
Local Government	Ward structures	■ Ward Councillor

[Click to view knowledge materials that are most relevant to your city](#)