

## **City Assessment Report**





The FSM Index score indicates that the Overall FSM performance of the city is

## Developing

Scale: Poor 0-33% | Developing 33-66% | Good 67-100%.

The FSM infrastructure of the city requires improvement with a focus on - containment systems and treatment infrastructure. The enabler ecosystem assessment score indicates need for improvement in aspects of - Operation and maintenance.



# CONTENTS

Overall Assessment Output	4
Policy	5
Enabler Ecosystem Assessment	5
Planning	7
Planning	8
Expenditure	9
Equity	10
Outputs	11
Q&M	13
Expansion	15
Service outcomes	17
Operation & Maintenance	18
Expansion	19
Expansion	20
Service	21
Shit Flow Diagram	22
Infrastructure Assessment	23
Containment	24
Emptyting	25
Transport	26
Treatment	27
Reuse/Disposal	28

# City Assessment Report: Lose

05 Feb 19

Produced By: vishnu D, Athena, Lose, Tamil Nadu, India.

#### © Copyright

All FSM Toolbox materials are freely available following the open-source concept for capacity development and nonprofit use, so long as proper acknowledgement of the source is made when used. Users should always give credit in citations to the original author, source and copyright holder.

#### www.fsmtoolbox.com



# **Overall Assessment Output**



Infrastructure Assessment

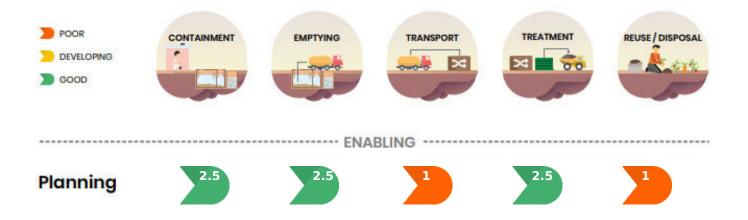
## **Enabler Ecosystem Assessment**



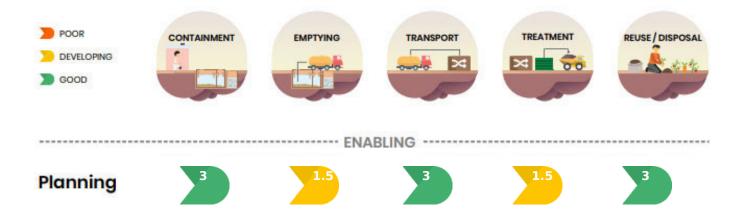
- Great to learn that the city has an appropriate and approved policy document acknowledged by all the stakeholders in the city.
- Great to learn that the city has clearly defined and operationalized institutional roles
- Great to learn that the city has established and enforced legal and regulatory mechanisms in the city.
- Great to learn that the city has an appropriate and approved policy document acknowledged by all the stakeholders in the city.
- Great to learn that the city has clearly defined and operationalized institutional roles
- Great to learn that the city has established and enforced legal and regulatory mechanisms in the city.
- Great to learn that the city has an appropriate and approved policy document acknowledged by all the stakeholders in the city.
- Great to learn that the city has clearly defined and operationalized institutional roles
- Great to learn that the city has established and enforced legal and regulatory mechanisms in the city.
- Great to learn that the city has an appropriate and approved policy document acknowledged

by all the stakeholders in the city.

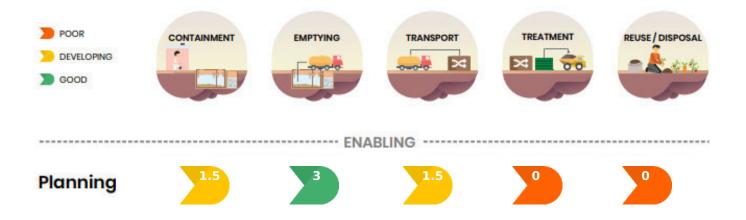
- Great to learn that the city has clearly defined and operationalized institutional roles
- Great to learn that the city has established and enforced legal and regulatory mechanisms in the city.
- Great to learn that the city has an appropriate and approved policy document acknowledged by all the stakeholders in the city.
- Great to learn that the city has clearly defined and operationalized institutional roles
- Great to learn that the city has established and enforced legal and regulatory mechanisms in the city.



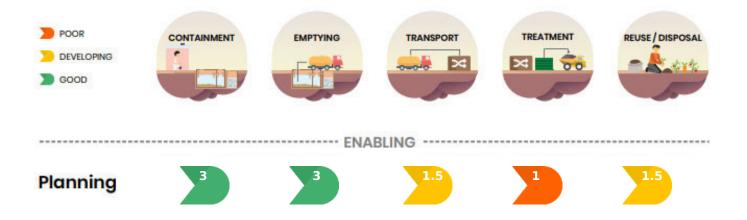
- No service targets are defined at the city level. Please engage with the relevant stakeholders and define service targets in a collaborative fashion.
- Though FSM investment plan exists, it is important to comprehensively cover all aspects of FSM implementation such as HR needs, TA needs, etc.
- No service targets are defined at the city level. Please engage with the relevant stakeholders and define service targets in a collaborative fashion.
- Though FSM investment plan exists, it is important to comprehensively cover all aspects of FSM implementation such as HR needs, TA needs, etc.
- No service targets are defined at the city level. Please engage with the relevant stakeholders and define service targets in a collaborative fashion.
- Though FSM investment plan exists, it is important to comprehensively cover all aspects of FSM implementation such as HR needs, TA needs, etc.
- No service targets are defined at the city level. Please engage with the relevant stakeholders and define service targets in a collaborative fashion.
- Though FSM investment plan exists, it is important to comprehensively cover all aspects of FSM implementation such as HR needs, TA needs, etc.
- No service targets are defined at the city level. Please engage with the relevant stakeholders and define service targets in a collaborative fashion.
- Though FSM investment plan exists, it is important to comprehensively cover all aspects of FSM implementation such as HR needs, TA needs, etc.



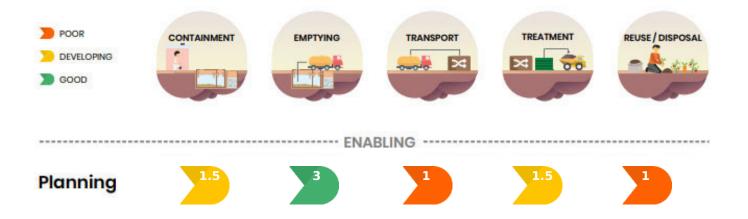
- The city must strengthen the process for coordinating investments from domestic and international donors, national grants, state budgets, donor loans, grants and others
- The city must strengthen the process for coordinating investments from domestic and international donors, national grants, state budgets, donor loans, grants and others
- The city must strengthen the process for coordinating investments from domestic and international donors, national grants, state budgets, donor loans, grants and others
- The city must strengthen the process for coordinating investments from domestic and international donors, national grants, state budgets, donor loans, grants and others
- The city must strengthen the process for coordinating investments from domestic and international donors, national grants, state budgets, donor loans, grants and others



- The annual public financial commitments for fsm is quite healthy to meet the service levels and needs for the city. The existing financial commitment meets over 75% of overall FSM requirement for the city. It is advised that the city attempts to mobilize gap funds from domestic and international donors, national grants, state budgets, donor loans, grants or engage the private sector through PPP mode.
- The annual public financial commitments for fsm is quite healthy to meet the service levels and needs for the city. The existing financial commitment meets over 75% of overall FSM requirement for the city. It is advised that the city attempts to mobilize gap funds from domestic and international donors, national grants, state budgets, donor loans, grants or engage the private sector through PPP mode.
- The annual public financial commitments for fsm is quite healthy to meet the service levels and needs for the city. The existing financial commitment meets over 75% of overall FSM requirement for the city. It is advised that the city attempts to mobilize gap funds from domestic and international donors, national grants, state budgets, donor loans, grants or engage the private sector through PPP mode.
- The annual public financial commitments for fsm is quite healthy to meet the service levels and needs for the city. The existing financial commitment meets over 75% of overall FSM requirement for the city. It is advised that the city attempts to mobilize gap funds from domestic and international donors, national grants, state budgets, donor loans, grants or engage the private sector through PPP mode.
- The annual public financial commitments for fsm is quite healthy to meet the service levels and needs for the city. The existing financial commitment meets over 75% of overall FSM requirement for the city. It is advised that the city attempts to mobilize gap funds from domestic and international donors, national grants, state budgets, donor loans, grants or engage the private sector through PPP mode.



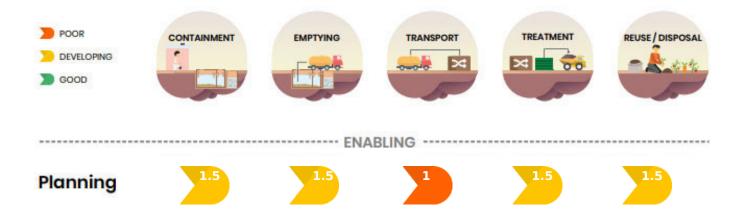
- The technology options are not sufficiently available in the city. The city needs to encourage private sector to research / develop / make available technologies that meets the needs of the urban poor
- Though there are adequate funds arranged according to the plan, measures must be taken to actually implement and reduce inequalities in the city, specifically for the urban poor
- The technology options are not sufficiently available in the city. The city needs to encourage private sector to research / develop / make available technologies that meets the needs of the urban poor
- Though there are adequate funds arranged according to the plan, measures must be taken to actually implement and reduce inequalities in the city, specifically for the urban poor
- The technology options are not sufficiently available in the city. The city needs to encourage private sector to research / develop / make available technologies that meets the needs of the urban poor
- Though there are adequate funds arranged according to the plan, measures must be taken to actually implement and reduce inequalities in the city, specifically for the urban poor
- The technology options are not sufficiently available in the city. The city needs to encourage private sector to research / develop / make available technologies that meets the needs of the urban poor
- Though there are adequate funds arranged according to the plan, measures must be taken to actually implement and reduce inequalities in the city, specifically for the urban poor
- The technology options are not sufficiently available in the city. The city needs to encourage private sector to research / develop / make available technologies that meets the needs of the urban poor
- Though there are adequate funds arranged according to the plan, measures must be taken to actually implement and reduce inequalities in the city, specifically for the urban poor



- Great to learn that the the capacity of the FSM players / infrastructure in CityName is growing at a good pace (over 75% growth) to meet the needs, demands and targets to protect the overall public and environmental health. The city can further encourage players to build capacities / mobilize investments / seek VGF / encourage PPP to improve the overally quality of FSM service delivery in the city.
- Great to learn that the quality of FSM is quite sufficient, just greater than 75% of services are adequate to meet the public health standards. Cities must revisit their service delivery value chain to improve the overall quality of services.
- Great to learn that the the capacity of the FSM players / infrastructure in CityName is growing at a good pace (over 75% growth) to meet the needs, demands and targets to protect the overall public and environmental health. The city can further encourage players to build capacities / mobilize investments / seek VGF / encourage PPP to improve the overally quality of FSM service delivery in the city.
- Great to learn that the quality of FSM is quite sufficient, just greater than 75% of services are adequate to meet the public health standards. Cities must revisit their service delivery value chain to improve the overall quality of services.
- Great to learn that the the capacity of the FSM players / infrastructure in CityName is growing at a good pace (over 75% growth) to meet the needs, demands and targets to protect the overall public and environmental health. The city can further encourage players to build capacities / mobilize investments / seek VGF / encourage PPP to improve the overally quality of FSM service delivery in the city.
- Great to learn that the quality of FSM is quite sufficient, just greater than 75% of services are adequate to meet the public health standards. Cities must revisit their service delivery value chain to improve the overall quality of services.
- Great to learn that the the capacity of the FSM players / infrastructure in CityName is growing at a good pace (over 75% growth) to meet the needs, demands and targets to protect the overall public and environmental health. The city can further encourage players to build capacities / mobilize investments / seek VGF / encourage PPP to improve the overally quality of FSM service delivery in the city.
- Great to learn that the quality of FSM is quite sufficient, just greater than 75% of services are adequate to meet the public health standards. Cities must revisit their service delivery value

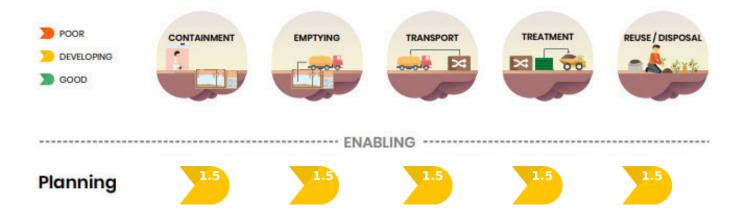
chain to improve the overall quality of services.

- Great to learn that the the capacity of the FSM players / infrastructure in CityName is growing at a good pace (over 75% growth) to meet the needs, demands and targets to protect the overall public and environmental health. The city can further encourage players to build capacities / mobilize investments / seek VGF / encourage PPP to improve the overally quality of FSM service delivery in the city.
- Great to learn that the quality of FSM is quite sufficient, just greater than 75% of services are adequate to meet the public health standards. Cities must revisit their service delivery value chain to improve the overall quality of services.



- Just over 50% of the citys overall operations and maintenance cost is met through user fees and/or local revenue or transfers. It is highly recommended that the city should revisit its cost to deliver services and revise its cost to the consumer such that 100% of the operational cost is covered through either user fees / local revenues.
- Though the city is monitoring the overall user fees collection progress, the city is not adequately levying penalities for users who are unwilling to comply to set standards. It is highly encouraged that the city should set individual collection targets for each year, encourage the tax collectors to levy penalities for users unwilling to comply to standards and incentivize the fees collectors for achieving individual service targets.
- Just over 50% of the citys overall operations and maintenance cost is met through user fees and/or local revenue or transfers. It is highly recommended that the city should revisit its cost to deliver services and revise its cost to the consumer such that 100% of the operational cost is covered through either user fees / local revenues.
- Though the city is monitoring the overall user fees collection progress, the city is not adequately levying penalities for users who are unwilling to comply to set standards. It is highly encouraged that the city should set individual collection targets for each year, encourage the tax collectors to levy penalities for users unwilling to comply to standards and incentivize the fees collectors for achieving individual service targets.
- Just over 50% of the citys overall operations and maintenance cost is met through user fees and/or local revenue or transfers. It is highly recommended that the city should revisit its cost to deliver services and revise its cost to the consumer such that 100% of the operational cost is covered through either user fees / local revenues.
- Though the city is monitoring the overall user fees collection progress, the city is not
  adequately levying penalities for users who are unwilling to comply to set standards. It is
  highly encouraged that the city should set individual collection targets for each year,
  encourage the tax collectors to levy penalities for users unwilling to comply to standards and
  incentivize the fees collectors for achieving individual service targets.
- Just over 50% of the citys overall operations and maintenance cost is met through user fees and/or local revenue or transfers. It is highly recommended that the city should revisit its cost to deliver services and revise its cost to the consumer such that 100% of the operational cost is covered through either user fees / local revenues.

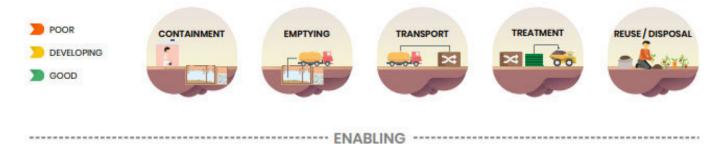
- Though the city is monitoring the overall user fees collection progress, the city is not adequately levying penalities for users who are unwilling to comply to set standards. It is highly encouraged that the city should set individual collection targets for each year, encourage the tax collectors to levy penalities for users unwilling to comply to standards and incentivize the fees collectors for achieving individual service targets.
- Just over 50% of the citys overall operations and maintenance cost is met through user fees and/or local revenue or transfers. It is highly recommended that the city should revisit its cost to deliver services and revise its cost to the consumer such that 100% of the operational cost is covered through either user fees / local revenues.
- Though the city is monitoring the overall user fees collection progress, the city is not adequately levying penalities for users who are unwilling to comply to set standards. It is highly encouraged that the city should set individual collection targets for each year, encourage the tax collectors to levy penalities for users unwilling to comply to standards and incentivize the fees collectors for achieving individual service targets.



- Though city has taken effort to increase the overall FSM demand, it is learnt that the demand has not increased quite significantly. The city should build capacities of the service providers and develop targetted IEC strategies for improving the overall demand for FSM services in the city
- Though programs and measures to strengthen the quality of service providers exist, little has been changed over years. Majority of the service providers remain disorganized and the sector is not expanding as per the development plans prepared by the city government.
- Though city has taken effort to increase the overall FSM demand, it is learnt that the demand has not increased quite significantly. The city should build capacities of the service providers and develop targetted IEC strategies for improving the overall demand for FSM services in the city
- Though programs and measures to strengthen the quality of service providers exist, little has been changed over years. Majority of the service providers remain disorganized and the sector is not expanding as per the development plans prepared by the city government.
- Though city has taken effort to increase the overall FSM demand, it is learnt that the demand has not increased quite significantly. The city should build capacities of the service providers and develop targetted IEC strategies for improving the overall demand for FSM services in the city
- Though programs and measures to strengthen the quality of service providers exist, little has been changed over years. Majority of the service providers remain disorganized and the sector is not expanding as per the development plans prepared by the city government.
- Though city has taken effort to increase the overall FSM demand, it is learnt that the demand has not increased quite significantly. The city should build capacities of the service providers and develop targetted IEC strategies for improving the overall demand for FSM services in the city
- Though programs and measures to strengthen the quality of service providers exist, little has been changed over years. Majority of the service providers remain disorganized and the sector is not expanding as per the development plans prepared by the city government.
- Though city has taken effort to increase the overall FSM demand, it is learnt that the demand has not increased quite significantly. The city should build capacities of the service providers

and develop targetted IEC strategies for improving the overall demand for FSM services in the city

• Though programs and measures to strengthen the quality of service providers exist, little has been changed over years. Majority of the service providers remain disorganized and the sector is not expanding as per the development plans prepared by the city government.



## Planning



3

2.5

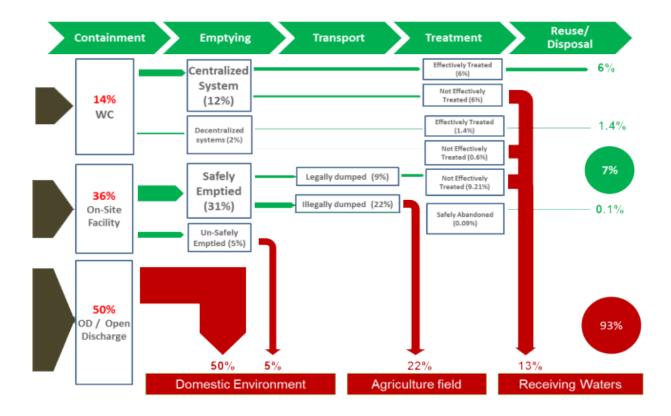
0

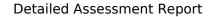




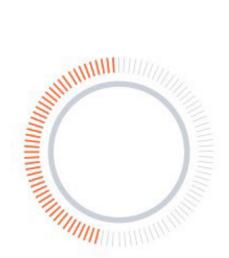
Over 75% of FS generated in the city is safely managed at the containment stage. The city should encourage households to improve the overall quality of	Over 75% of FS generated in the city is safely managed at the emptying stage. The city should enforce the desludging operators to adhere to global safety standards	Over 75% of FS generated in the city is safely managed at the conveyance stage. The city should enforce the desludging operators to strictly adhere to conveyance	Over 75% of FS generated in the city is safely managed at the treatment stage. The city should ensure adherance of safe treatment standards in all treatment units	Over 75% of FS generated in the city is safely managed at the re-use/disposal stage. The city should educate / ensure safe disposal / re-use of treated byproducts
city is safely	city is safely	city is safely	city is safely	city is safely
managed at the	managed at the	managed at the	managed at the	managed at the
containment	emptying stage.	conveyance	treatment stage.	re-use/disposal
stage. The city	The city should	stage. The city	The city should	stage. The city
should	enforce the	should enforce	ensure	should educate /
encourage	desludging	the desludging	adherance of	ensure safe
households to	operators to	operators to	safe treatment	disposal / re-use
improve the	adhere to global	strictly adhere	standards in all	of treated
overall quality of	safety standards	to conveyance	treatment units	byproducts
containment	and educate	and disposal	installed in and	produced from
systems in the	them about	standards.	around the city.	the treatment
city to meet	personal health	FSM systems	FSM systems	plants operating
environmental	and hygiene.	and services are	and services are	in and around
safety	FSM systems	very well	very well	the city
standards.	and services are	available to low-	available to low-	FSM systems
FSM systems	very well	income	income	and services are
and services are	available to low-	communities in	communities in	very well
very well	income	the city.	the city.	available to low-
available to low-	communities in			income
income	the city.			communities in
communities in				the city.
the city.				

# **Shit Flow Diagram**



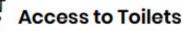


# **Infrastructure Assessment**

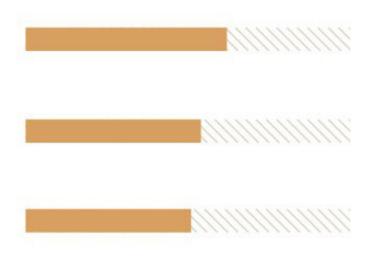


- 35678 Households
- 35678 Commercial buildings
- 35678 Institutional buildings
- 35678 Industrial buildings
- 35678 Community Toilets
- 35678 Public Toilets





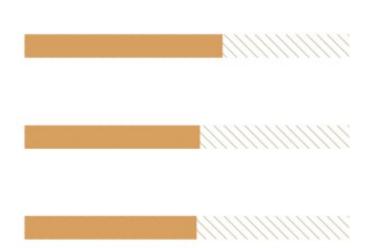
### Households



#### Access to toilet by householdsOf the

X1 households in the city, about Y1% of households have access to household toilet facilities and about Y2% of households have access to community toilets in their neighbourhood. The remaining Y3% of households do not have access to any kind of toilet facility in the city. It is important for city governments to take initiative to improve the coverage of toilets across the city.

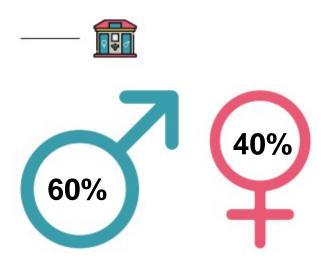
### Households



#### Access to toilet by CII buildings in the

**city** The commercial establishments, institutions and industrial properties are together classified as CII buildings. There are a total of X1 properties in this category in the city of \*CityName\*. About Y1% of buildings have access to toilet facility within their premises and about Y2% of buildings have access to community toilets in their neighbourhood. The remaining Y3% of buildings do not have access to any kind of toilet facility in the city. It is important for city governments to take initiative to improve the coverage of toilets across the city.

FSM Toolbox has dedicated planning modules to assist you in planning community and public toilet construction in your city



### Access to toilet by households

Of the X1 households in the city, about Y1% of households have access to household toilet facilities and about Y2% of households have access to community toilets in their neighbourhood. The remaining Y3% of households do not have access to any kind of toilet facility in the city. It is important for city governments to take initiative to improve the coverage of toilets across the city.

If Demand > Supply: However, the city has only X3 male community toilet seats and X4 female community toilet seats in the community, leaving an overall demand gap of about Y1% (Demand - Supply).

**If Demand > Supply:** Interestingly, the city has X3 male community toilet seats, i.e., Y1% higher than the demand and X4 female community toilet seats, i.e., Y2% higher than the demand in the community.

\*It is to be noted that the rapid assessment is built to measure only the adequacy of toilets in terms of quantity while the actual geographical positioning of these toilets could vary in reality. In order to conduct an accurate assessment, we highly recommend you conduct FSMPro assessment to arrive at a comprehensive geospatial assessment of sanitation situation of your city.

FSM Toolbox has dedicated planning modules to assist you in planning total number of Servoemmunity toilet seats required by geography, type of toilet user interface and onsite sanitation system technology relevant by geography and arriving at an overall cost estimation for planning future infrastructure investments in the community. Shit Flow Diagram

Infrastructure Assessment

Link to INDEX

Containment

Emptyting

Transport

Treatment

Reuse/Disposal

link to INDEX (page 1)